



## **ACTIVITY SET-UP**

1. Groups of 1-2-3-4
2. Prepare scenario
3. Improvise scenario
4. Debrief on strategies used

- A discharge planning session
- Patient and family must choose a skilled nursing facility from a Medicaid-approved list
- Case manager provides the list in the patient's language (not English)

## SCENARIO I

Canons?

Tenets?

Principles?

Standards?

Challenges?

Navigation options?

- The interpreter is aware of a cultural context that the attorney doesn't know enough to ask about
- The interpreter could see where the breakdown in communication originated...

## SCENARIO 2

Canons?

Tenets?

Principles?

Standards?

Challenges?

Navigation options?

- A family meeting in the Intensive Care Unit (ICU)
- Patient suffered a severe stroke
- Physician is frustrated that family will not remove patient from life support: “A large portion of her brain tissue is dead. She will always be a vegetable.”

## SCENARIO 3

Canons?

Tenets?

Principles?

Standards?

Challenges?

Navigation options?

- A bench trial for murder
- The interpreter is rendering for a witness on the stand
- The “bilingual” attorney doesn’t let the interpreter finish and objects
- Judge allows objection to stand

## SCENARIO 4

Canons?

Tenets?

Principles?

Standards?

Challenges?

Navigation options?

- The patient was diagnosed with liver cancer and is about to undergo his first treatment session
- The patient does not appear to register this
- The “bilingual” provider insists on speaking directly with patient and is thrown by the patient’s silence

## SCENARIO 5

Canons?

Tenets?

Principles?

Standards?

Challenges?

Navigation options?

- A defense attorney, Guardian Ad Litem (GAL), and parents of a minor
- The 14-year-old girl is charged with habitual truancy
- The defense attorney states: “They’ll take her into a therapeutic facility.”

## SCENARIO 6

Canons?

Tenets?

Principles?

Standards?

Challenges?

Navigation options?