



Paving the Way to Health Care Access: Two Days of Learning for Interpreters

Tony Winsor Award Recipient for 2023

****Zarita Araujo-Lane****

Words from Committee:



Zarita Araujo-Lane, MSW, LICSW has 25 plus years of experience and is recognized as one of the leading presenters on cross-cultural communication tools for small and large institutions servicing an array of professionals working in educational and healthcare fields. Ms. Araújo-Lane has been invited to present and conduct national and international trainings on cross-cultural topics and medical interpreting to both large and small groups, using creative tools such as case scenarios and storytelling and has a vast experience working with cross-cultural populations in medical and mental health organizations.

She is the president and founder of Cross-Cultural Communication Systems, Inc.™ (CCCS, Inc.™), a small woman minority owned business since 1996 with 18 staff members and over 200 on-call interpreters and translators. CCCS, Inc.™ provides qualified cultural-linguistic services to healthcare, educational, legal, and business by creating a seamless environment of teamwork and collaboration between customers, freelancers and staff members while delivering innovative, respectful, and reliable quality interpretation, translation, and training services to a diverse population with regional, organizational, and individual needs.

Ms. Araujo-Lane was the director of a mental health cross-cultural team for over ten years at Health and Education Services in the North Shore area. She has published articles on cross-cultural management including chapters written in 1996 and 2005 on "Portuguese Families" for the second and third editions of the book, *Ethnicity and Family Therapy*, by Monica Mc Goldrick. And was the main developer for Videos and Manual on medical and mental health interpreting.