



# Massachusetts Medical Interpreter Training

*Helping bridge communication barriers faced by patients accessing health care services.*

## Paving the Way to Healthcare Access Conference 2022

**Keynote Speaker - Friday, June 3<sup>rd</sup>**



**Toc Soneoulay-Gillespie** serves as the Director of the Office of Immigrant and Refugee Advancement for Governor Kate Brown. Prior to this role, she served as Director of Community Health at Health Share of Oregon, a Coordinated Care Organization (CCO). Before making the transition from social services to healthcare, she served as the Director of Refugee Resettlement at Catholic Charities of Oregon. Her life's work has been focused on advocating for communities impacted by inequitable systems and structures

of oppression. As a 1.5 generation refugee, she also brings a unique perspective for understanding the strengths and complexities of this historically underserved community. Toc is also a consultant and trainer who is deeply committed to raising awareness about meaningful language access through a workshop that is delivered locally and nationally. Both her undergraduate and graduate research comprised of the use of participatory action framework to explore and address the disparities in meaningful language access for limited English proficient individuals in healthcare and the U.S. Citizenship & Naturalization process. Toc serves as a commissioner on the Oregon Commission on Asian Pacific Islander Affairs and was a council member on the Governors Behavioral Health Advisory Council. She holds a Bachelor of Science in Anthropology/Sociology from Eastern Oregon University and a Master of Social Work from the University of Alaska Anchorage.

*Supported by MassHealth and Disability & Community-based Services, a division of Commonwealth Medicine, UMass Chan Medical School, 333 South Street, Shrewsbury, MA 01545*