September - December 2020

Classes will be held on Thursday evening 6-9pm and Saturday mornings 8:30am-11:30am

Berkshire AHEC is offering a “Fundamentals of Medical Interpreting” for bilingual and multilingual individuals in Western Massachusetts.

The components of the program include practical applications of fundamental interpreting skills, effective communication in the triad (client-provider-interpreter), listening and memory skills, comprehensive medical terminology in target languages, human anatomy and physiology vital to effective medical interpreting, and methods of interpreting in special settings. Role playing and medical terminology are incorporated into each session.

A certificate of completion is provided upon completing the course and passing the final exam.

Program Fees

<table>
<thead>
<tr>
<th>EMPLOYER TYPE</th>
<th>TUITION FEE</th>
<th>REGISTRATION FEE</th>
<th>TOTAL FEE</th>
</tr>
</thead>
<tbody>
<tr>
<td>HEALTH CARE</td>
<td>$300</td>
<td>$50</td>
<td>$350</td>
</tr>
<tr>
<td>NON HEALTH CARE</td>
<td>$900</td>
<td>$50</td>
<td>$950</td>
</tr>
</tbody>
</table>

ASSESSMENT & CLASS DATES

All registrants must attend an assessment session in order to be eligible for enrollment.

<table>
<thead>
<tr>
<th>ASSESSMENT</th>
<th>DATE</th>
<th>LOCATION</th>
<th>ADDRESS</th>
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</thead>
<tbody>
<tr>
<td>FALL 2020</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>ASSESSMENT #1</td>
<td>May 30, 2020 @ 8:30 am</td>
<td>Zoom Meeting Livestream</td>
<td></td>
</tr>
<tr>
<td>ASSESSMENT #2</td>
<td>June 4, 2020 @ 6 pm</td>
<td>UMass Center at Springfield</td>
<td>Tower Square, 1500 Main St. Springfield, MA</td>
</tr>
<tr>
<td>ASSESSMENT #3</td>
<td>September 12, 2020 @ 8:30 am</td>
<td>UMass Center at Springfield</td>
<td>Tower Square, 1500 Main St. Springfield, MA</td>
</tr>
</tbody>
</table>

CLASSES BEGIN

September 24, 2020 Thursdays 6 - 9pm
Sat turdays 8:30 - 11:30am

CLASSES END

December 12, 2020 @ 8:30 - 11:30am

A ssessments in May 2020 will be conducted via Zoom meeting

Link: Will be provided 2 days prior to date

Please download Zoom 48 hours prior to this training.

For more information please visit: www.berkshireahec.org

Due to Berkshire AHEC working remotely during the COVID-19 stay at home orders please use email only for registration support requests

skirby@berkshireahec.org
Registration:
Berkshire AHEC provides on-line registration for its continuing education programs. Payment can be made with all major credit cards. If you are unable to register electronically, please contact skirby@berkshireahec.org so we can assist you in registering. Please visit [www.berkshireahec.org](http://www.berkshireahec.org) to register for this and all upcoming programs.

Certificates & Completion Requirements:
**LIVE:** Participants are expected to sign-in and out, attend the entire program, and complete an evaluation. Certificates will be distributed to participants at the end of the program. Participants will not receive a certificate of completion until payment has been received and if the certificate cannot be presented at the event, they will be mailed to the address provided upon registration.

**ONLINE-LIVESTREAMING:** Participants are expected to log in, attend the entire program, and complete/submit an evaluation. (instructions will be provided) Upon receipt of the evaluation, certificates will be mailed within two weeks after the program to the address provided upon registration.

Refunds:
Berkshire AHEC does not provide refunds after 10 full calendar days prior to the date of the program. If an individual requests a refund after that due to illness a partial credit towards a conference occurring in the same fiscal year may be issued if Berkshire AHEC is notified before the close of business the day prior to the conference. Credits for cancellation due to illness will only be issued once per fiscal year per learner.

Special Requests:
If you are hearing impaired, or are a person who is differently abled who requires accommodations, please contact Berkshire AHEC 15 days prior to the training.

Information:
Silvana M. Kirby
Director of Medical Interpreter Training
skirby@berkshireahec.org
Berkshire AHEC
[www.berkshireahec.org](http://www.berkshireahec.org)

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